NOTICE INVITING TENDER (NIT)

1.1 GENERAL

Uttar Pradesh Metro Rail corporation (UPMRC) Invites Open tender through e-tendering system (i.e., Technical and Financial bid) from eligible applicants who fulfill qualification criteria as stipulated in clause 1.2.2 of NIT for "Implementation and Configuration of SaaS based COTS ERP Application and 5 years comprehensive Annual Maintenance and Support for Uttar Pradesh Metro Rail Corporation Ltd."

1.1.1 The key details are as follows:

Α.	Name of Work	LKERP-04:" Implementation and Configuration of Saas based COTS ERP Application and 5 years comprehensive Annual Maintenance and Support for Uttar Pradesh Metro Rail Corporation Ltd."
В.	Approximate Cost of Work	₹14.57 Crores (Inclusive of GST)
C.	Tender Security Amount (Earnest Money Deposit)	Amount of Tender Security: ₹ 29.14 Lakhs The instrument type for payment of tender security/ EMD shall be Demand Draft, Bank Guarantee, Insurance Surety Bond, RTGS, NEFT & IMPS. No other mode of payment will be accepted. (i) Payment of tender Security is to be made by RTGS, NEFT & IMPS. The details of bank account of UPMRC are mentioned in clause 1.1.1(L). The bidders are required to upload scanned copies of transaction of payment of tender security including e-receipt (clearly indicating UTR No. & tender reference no. i.e., LKERP-04 must be entered in the remarks at the time of online transaction of payment) in online bid submission, failing which payment may not be considered). (Copy of GST registration no. to be provided along with Tender security) (ii) Payment of tender security to be made by BG/Demand Draft shall be submitted in original in a sealed envelope in the office of GM/S&T within due date and time of submission end date of tender. Validity of Tender Security in case of BG shall remain valid for a period of 45 days beyond the final bid validity period. If tender security has been made from other than the account mentioned above, same shall not be accepted and all such bids shall be considered ineligible and summarily rejected.

D.	Cost of Tender Documents (Non- Refundable)	₹23,600/- (inclusive of 18% GST) Non-Refundable (Payment of cost of tender document / tender fee is to be made only by RTGS, NEFT & IMPS. No other mode of payment will be accepted. The detail of bank account of UPMRC for payment of cost of tender document is mentioned in clause 1.1.1(L) of NIT. The bidders will be required to upload the scanned copies of transaction of payment of tender document cost/tender fee including ereceipt (clearly indicating UTRNo. & Tender reference i.e., LKERP-04 must be entered in the remarks at the time of online transaction of payment, failing which payment may not be considered) at the time of online bid submission. (Copy of GST registration no. to be provided along with Tender document cost/ tender fee)
E.	Tender Document available for sale on website	From 10.02.2024 (from 11:00 hrs) to 18.03.2024 (up to 15:00 hrs) on e-tendering website https://etenders.gov.in/eprocure/app Tender document can only be obtained online after registration of tenderer on the website https://etenders.gov.in/eprocure/app
F.	Pre-bid Meeting	The Pre-bid meeting shall be conducted through video conferencing by software apps such as Google Meet, Microsoft Team etc./offline at UPMRC office, Lucknow. All prospective bidders who have made online payment towards the tender processing fee document shall have to provide the details of theperson(s) (maximum up to two) who will be participating in such virtual meeting at least one day before the meeting to the registered official email of UPMRC i.e. ceit.upmrc@gmail.com along with scanned copy of transaction of payment of tender cost / tenderfee, including e-receipt (clearly indicating UTR No. and tender reference i.e. LKERP-04, so that links having details such as meeting ID, password etc. can be mailed to these persons at least 12 hours before the scheduled virtual pre- bid meeting.
G.	Last date of Seeking Clarification	23.02.2024 (upto 18:00 Hrs) (Queries shall be submitted online through e-tendering portal against the respective tender) Bidders to note that seeking clarifications on the tender shall be done by sending it either on registered official email id of UPMRC i.e. ceit.upmrc@gmail.com or on e-tendering portal only. Seeking clarification by fax or post

		will not be considered. Queries/clarifications from bidders after due date and time shall not be acknowledged.
H. (1)	Tender submission Start Date and Time	Tender submission Start Date 08.03.2024 from 1100 hrs (online)
H. (2)	Tender submission end Date and Time (online)	Tender submission end Date 18.03.2024 upto 1500 hrs (online)
I.	Date & Time of opening of Tender (Technical Bid) (online)	Date & Time of opening of Tender 19.03.2024, 1500 hrs (Technical Bid) (online)
J.	Validity of Tender	180 days
K.	Authority and place for seeking clarifications on tender documents	General Manager (S&T) Uttar Pradesh Metro Rail Corporation, Administrative Building, Near Dr. Bhimrao Ambedkar Samajik Parivartan Sthal, Vipin Khand, Gomti Nagar,Lucknow-226010 e-mail: ceit.upmrc@gmail.com
L.	To facilitate payment of Tender Fee and Tender Security through RTGS, NEFT & IMPS, the details of bank account of UPMRC is mentioned below: Name of Bank: HDFC Bank Bank's Address: HDFC Bank Ltd, 6, Sapru Marg, Hazratganj, Lucknow Account No.: 50100301966502 Account Name: UPMRCL (Kanpur Project) IFSC Code: HDFC0001267	

^{*}All MSEs (Micro and Small Enterprises) having registration as per provisions of the Public Procurement Policy for Micro and Small Enterprises are exempted from submission of cost of tender fee and EMD.